

— FAQs —



Answers to Commonly Asked Questions:

- **Will I need to register my student before classes begin on Monday, August 24, 2020?**
 - *Yes. Our registration documents are on the Heritage High School website. Paperwork may be dropped off at the school or emailed to Whitfield.Felicia@brevardschools.org.*
 - Copy link: <https://www.brevardschools.org/HeritageHS>*
- **My FOCUS password is not working what do I do?**
 - *FOCUS is completing its Maintenance/Updating on Monday, Aug. 17, 2020. Try again on this date. FOCUS works best using the Google Chrome web browser. To access FOCUS you must be logged into your BPS Launchpad account. A password reset request form is on the Heritage website.*
- **Where do I find my class schedule for August 24, 2020?**
 - *Students will need to access the BPS Launchpad site first then select the FOCUS App on the screen. 2020-2021 Class schedules will be posted on their FOCUS Portal.*
 - *Student Bus Routes are available under the FOCUS Portal's: My Information tab.*
- **Malabar Road is under construction when will it reopen?**
 - *Brevard County expects construction to be completed by the end of September 2020.*
 - *Detour signs are posted to use Jupiter Blvd to Pace Drive in order to access*
- **My student will use the E-Learning Platform what will he/she need to do?**
 - *Students who will E-Learn for a class will need to access their FOCUS accounts before Monday August 24th. On their FOCUS Portal page they will access their teacher's webpage/Google Classroom at the start of each period to receive instruction. 1st Period 8:45-10:15, 2nd Period 10:20-11:50, 3rd 11:55-2:00, & 4th Period 2:05-3:35. Students are expected to be an active participant for the duration of each class. Students will have the same 5 minutes transition period to sign into their next class and 30 minutes for lunch break.*
- **Will my students attendance be monitored daily for E-Learning?**
 - *Yes. Each teacher, every period will notate your students attendance record.*
- **My student cannot access FOCUS account. What do I do?**
 - *On their first day of school paper schedules will be available for students ONLY in the auditorium.*

➤ **My Bus Stop is not on the student information part of FOCUS. How will I get to school on the 1st day?**

- *Parents are able to go to the Brevard School District page and access a link called What bus will my student ride. Parents must input their correct address and select the 12th grade for High School bus stops.*

8:17 AM Thu Aug 20 <https://www.brevardschools.org/> 100%

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FAQs

- How do I become a substitute teacher?
- How do I find out about open enrollment opportunities in Brevard?
- How do I make a public records request?
- How do I register my child for school?
- How do I request my transcript?
- Special Programs Testing Registration
- What bus will my student ride?

August 21, 2020

Dear Parents, Guardians, and Students,

With the school year quickly approaching, we would like to share with you important information about the cafeteria.

If your child is attending school in-person, the cafeteria will be serving nutritious breakfasts, lunches, and a la carte items daily with the utmost attention given to safety and social distancing. For sanitary reasons, we request that you prepay for your child's meal using www.mypaymentsplus.com to minimize cash handling in the cafeteria.

If your child is eLearning, meals will be available for pick-up each school day. Curbside Pick-Up will be available between 10:00am and 10:30am in the bus loop. Breakfast is free for all students, and lunch is based on your child's eligibility (free, reduced). There will be no cash accepted in the Curbside Pick-Up line, so please prepay for meals at www.mypaymentsplus.com. Parents can pick-up meals without their child being present as long as they provide a form of their child's ID at the time of pick-up.

We are eager to start this school year and look forward to serving your child a healthy breakfast and lunch every day, whether it is in-person or via Curbside Pick-Up. Please contact your cafeteria manager, Kim Burke at 321-722-4179 if you have questions regarding the cafeteria.